## 2014-15 RSS/TA RFP OFFERORS' CONFERENCE QUESTIONS and ANSWERS

1) Is detailed case management required for the Social Adjustment and Cultural Orientation (SA&C) component?

**Answer:** No, completion of the case management section is not required to apply for SA&CO.

2) Will you accept budgets completed in Excel with macros?

**Answer:** Yes, as long as every line in the RFP budget template is included in the submitted budget.

3) Does the case manager need to document the pre-employment skills training for the required 40 hours?

**Answer:** Yes. This applies to VESL/ES and ES only.

4) Are we allowed to coordinate with Training Centers, besides the Job Centers?

**Answer:** Yes.

5) Does coordination with a Sacramento Works Job Center (SWJC) require a signed MOU or just a normal, close working relationship?

**Answer:** An MOU is not required, but some providers do have them with SWJCs.

6) According to the draft, some non-exempt CalWORKs clients cannot receive service due to a limited budget. How is this decided?

**Answer:** Priority of service for VESL/ES and ES Stand Alone components is:

- 1. RCA clients
- 2. CalWORKs clients
- 3. Non-Cash Unemployed clients
- 4. Non-Cash Underemployed clients
  (There is no priority of service for the SA & CO component; eligibility requires that the participant has been in the country 60 months or less.)
- 7) At what English language level do refugee clients get referred to ES stand alone?

**Answer:** The referral is dependent upon the needs of the refugee client. Typically, a client scoring an Student Performance Level 3 or higher is placed in ES stand alone.

8) Can an applicant for SA & CO for crisis intervention, counseling, etc., also apply for supportive services?

**Answer:** There are no supportive services for the SA& CO component.

9) What sections do SA & CO applicants need to complete?

**Answer:** All sections except for sections that are noted "only for ES".