

Questions & Answers

Proposers Conference
Tuesday, January 18, 2024
3:00 p.m.

E-Rate Funding Year 2024
RFP# 2024-001 BROADBAND SERVICES
RFP# 2024-002 INTERNET SERVICES

- Q: There seems to be a misspelling of the email point to which proposals are to be submitted. Is the email procurement@seta.net correct?
- A: There were a couple misspellings of the email address in the two RFQ documents, and in response, SETA has activated those email points. Seta is able to receive bids to Procurement@seta.net, procurements@seta.net, procurement@seta.net or procurmments@seta.net.**
- Q: Are you asking for quotes on Internet services at all the locations listed on Appendix A? Or only at 925 Del Paso Blvd?
- A: SETA is requesting Internet service only to our 925 Del Paso Blvd site. Internet circuits are not being requested for all locations listed on Appendix A. The internet circuit delivered to 925 Del Paso Blvd will be shared with the locations on Appendix A.**
- Q: The Internet Service Pricing List shows increments of 100 Mbps to 1 GB. Is SETA asking for a quote for each of those speeds?
- A: SETA Is requesting quotes for all of the speeds listed on the Internet Service Pricing List. Please quote all available increments between 100 Mbps-1 Gbps.**
- Q: Currently SETA has a point to multi point network. Does SETA wish to keep this topology? Is there any need to have the 35 remote sites to communicate with each other directly in a mesh configuration?
- A: No, SETA doesn't not have a point-to-point multipoint physical network. On the private network side, SETA has a virtual Ethernet service (EDPL), which consists of Vlan circuits that terminate at SETA. No SETA does not want a full mesh wan topology.**
- Q: In the Scope of Work item 4 there was verbiage about providers' managed router needing to support quality of service and any advanced IP features running on the network. Is there a requirement for the provider to have a managed router or is SETA managing all of the IP type of technology on SETA equipment?
- A: SETA uses VLAN virtual circuits at each location. The managed router, referred to in the Scope of Work is the provider's CPE and needs to allow our QOS (Quality of Service) to pass though.**
- Q: Is SETA open to accepting a CALNET ENCS bid in leu of a 36-month agreement?
- A: SETA will accept bids through the CALNET procurement vehicle in addition to other contract proposals as well.**

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Q: RFP mentioned tagging requirements to meet SETA's need. Can you elaborate?

A: SETA uses Quality of Service running on SETA routers which need to be passed by the provider.

Q: The scope of work mentions enhancing/augmenting the existing network. Are proposals for this Broadband RFP going to be taken as a whole to replace an expiring contract or are certain components going to be deployed separately.

A: The RFP is intended to replace the existing expiring service. If one proposer is unable to provide service to all sites, multiple providers may be selected.

Q: Does SETA have assigned IPs from ARIN?

A: Yes. SETA's internet provider provides us with our public IP space, and our current provider has provisioned 4 class C subnets in the same block.

Q: On the Broadband Services Pricing sheet there is a column asking for quote to 10Mb while the requested speed is 20 Mb. Is this asking for a quote to upgrade to 30 Mb?

A: No. Seta Is asking for the quote to upgrade all the existing sites that have lower bandwidth speeds 3 MB, 5 MB, and 10Mb speed to 20 Mb.

Q: Are any of the locations residential addressed?

A: Yes. SETA provides early childhood education for low-income families and some locations are in apartment complexes.

Q: Can you please identify the locations that are apartment units?

A: The following locations are in Apartment complexes: Alder Grove ELC; Alder Grove IT; Grizzly Hollow; Crossroad Gardens; Illa Collins; Kennedy Estates; Laverne Stewart; Marina Vista; Nedra Ct; Norma Johnson; Strizek Park.

Q: What is the exact location for 41404 Martin Luther King Jr. Blvd Sacramento listed on Attachment A?

A: The correct address is 4104 Martin Luther King Jr. Blvd Sacramento.

Q: Is SETA eligible for CTF and are all sites covered?

A: We are still clarifying if SETA is eligible for CTF.

Q: Does SETA have space and power allocated to accept a fiber connection at locations in apartment complexes, including backboard and cooling.

A: These are existing sites and many are required to have allocated space with backboard and cooling; however, for some sites you may have to install backboards, power, and extended demarcs for the new fiber circuit.

Q: There two 925 Del Paso Blvd addresses in the site list. Confirm they are separate circuits?

A: Yes, these are separate circuits. One Is Suite 100, SETA's Administrative Office, and the other is Suite 300, Sharon Neese Early Education Center.

Q: Is the 10546 Peter A. McCuen Road a correct address for the Mather site?

A: The correct address is 10546 Peter A. McCuen Blvd.

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