

**REFUGEE SUPPORT SERVICES (RSS) RFP
OFFERORS' CONFERENCE
April 10, 2020**

QUESTIONS and ANSWERS

CORRECTIONS

1. **Page I-6, paragraph 11, Proposal Deadline and Submittal Procedures:** *To be considered for funding, agencies must submit one complete reproducible copy of their proposal developed in response to this RFP. Proposals may be submitted **electronically or via ground mail.***

2. **Page II-7, paragraph VI(A)(c), Allowable Activities, Vocational English-as-a-Second Language/Employment Services (VESL/ES):** ***Job Readiness** program, which includes:*
 - *Job search assistance*
 - *Job seeking skills training*
 - *Upward mobility*
 - *Job interviewing/resume writing*
 - *Job retention skills training*
 - *Employer rights (layoff)*
 - *Employee rights*

3. **Page II-7, paragraph VI(B)(c), Allowable Activities, Employment Services (ES) Stand Alone:** ***Job Readiness** program, which includes:*
 - *Job search assistance*
 - *Job seeking skills training*
 - *Upward mobility*
 - *Job interviewing/resume writing*
 - *Job retention skills training*
 - *Employer rights (layoff)*

QUESTIONS AND ANSWERS

- Q: Please provide an example of what can be covered/paid under “training registration fees” indicated on page II-13, paragraph VI(F), Supportive Services?
- A: *An example of “training registration fees” would be the registration fees applied during enrollment for a class, or classes at a Community College, State College, etc.*
- Q: Do proposers need to add exhibits labels (e.g., corporate resolution-Exhibit A and letter from cognizant agency that shows our Indirect percentage)?
- A: *Yes, exhibits provided by respondents must be labeled and can be added to the back of the proposals.*
- Q: Please clarify what is meant by proposed budgets will be evaluated for “realistic” staffing structures?
- A: *The proposal evaluation team will assess whether or not the proposed staffing is adequate to operate the proposed program. For example, if a program proposes to serve 200 participants and proposes to do so with only one case manager, the team would determine this to be*

“unrealistic”, or inadequate to operate the program, and would score the budget, and budget narrative accordingly.

Q: Do page limits indicated include the response template?

A: *No*

Q: If the VESL curriculum is a large attachment, do respondents have to include the entire curriculum?

A: *No, respondents may submit a course outline that indicates the accompanying hours of instruction per module in lieu of the full curriculum.*

Q: Are letters of support allowable?

A: *No, however, if submitted by error, the attached letter or letters will be removed prior to forwarding to the evaluation team for review, and the respondent will not be penalized.*

Q: For electronic submission, can multiple proposals be submitted in one email, or should they be submitted in separate emails?

A: *SETA’s preference is that separate proposals be submitted under separate emails, however, if a respondent submits multiple proposals under one email they will not be penalized.*

Q: Can proposals be submitted as pds, in zip folders, or as a Word document?

A: *SETA’s preference is pdf, however, will accept proposals in either of the other forms.*

Q: Are respondents required to budget 5 percent for supportive services?

A: *Yes. At a minimum, SETA’s is requiring all respondents to the employment activities to budget 5 percent for the provision of supportive services.*